VM Innovations Online Receiving Page User Guide

Updated 7.25.2017

Website Address: http://receivingscheduler.m2.spreetail.org/



See last page for frequently asked questions.

Main Page



Delivery Appointment Scheduler

Schedule a Shipment

Takes you to schedule your shipment.

Request Reference Number

Assists you if you are unable to schedule a shipment with the reference numbers provided to you.

Contact Us

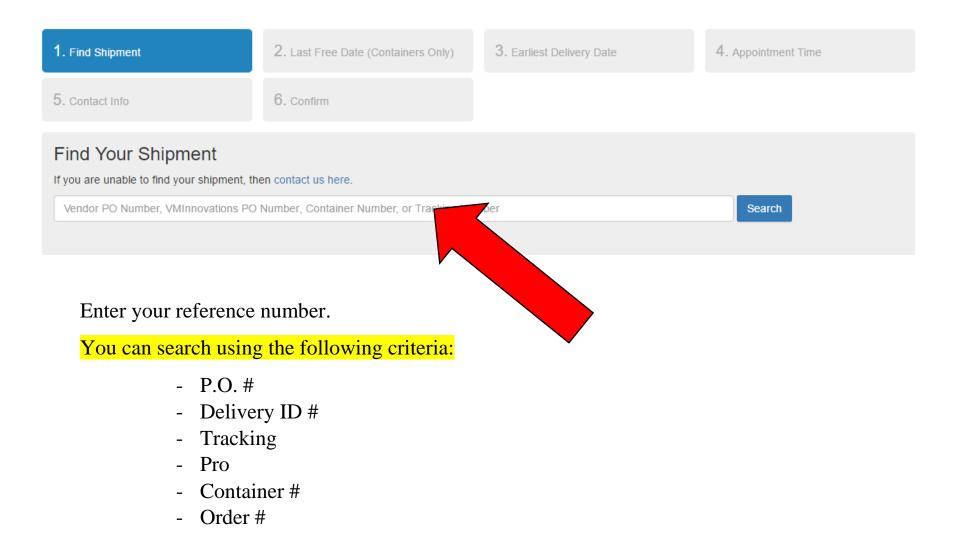
Helpful information regarding e-mail addresses by location, addresses and hours of operation.

Help

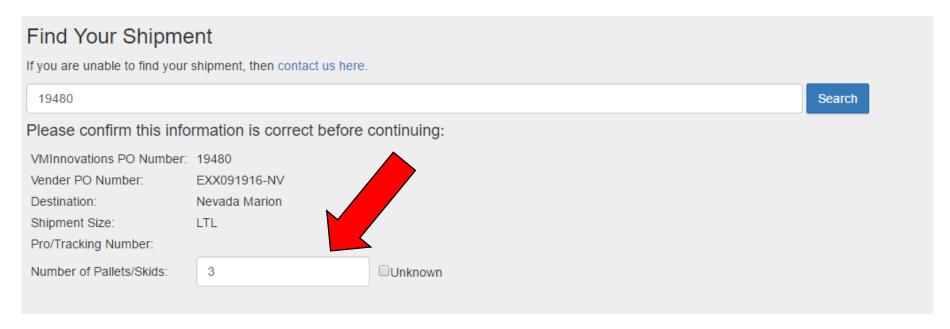
Help Guide – Inbound Transportation Guide – FAQ's

Schedule a Shipment

1. Find Shipment



Confirm Shipment



You are able to view the details of your shipment you are scheduling after the system has recognized your reference number. Please verify to ensure that the shipment size and destination address are accurate.

LTL Shipments

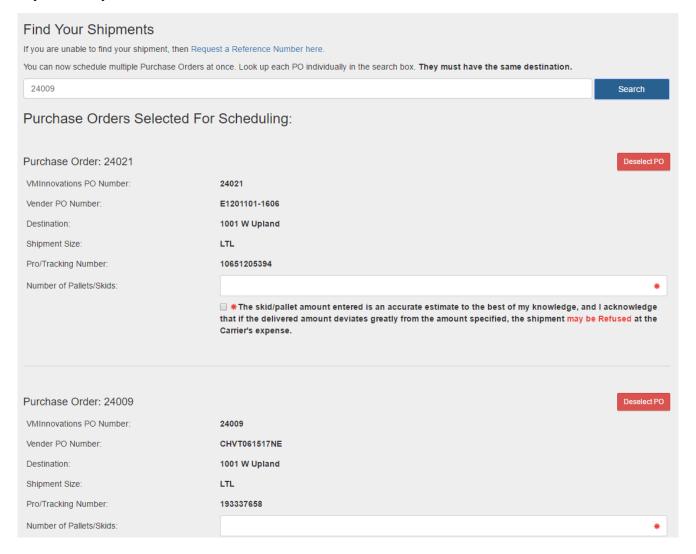
It is important that you select the number of pallets/skids you are delivering. If you do not select the correct amount, your shipment could easily be refused.

Containers

This system is set up to prevent carriers from delivering a shipment that will accrue non-authorized charges like storage or demurrage. If you do not have capacity to deliver on or before the LFD and do not plan on charging VM for extra freight expenses, simply extend the LFD so you can select an appointment. If charges will accrue, please contact VM.

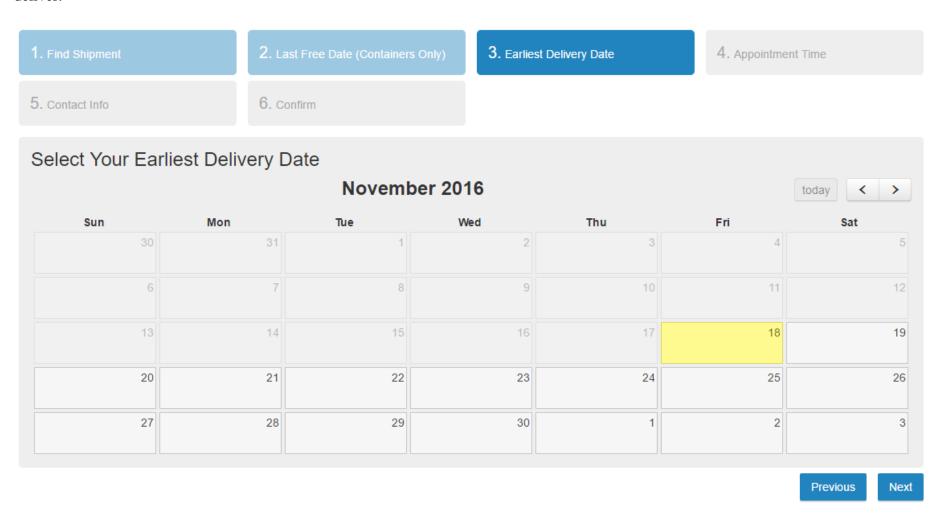
LTL Shipments – Scheduling Multiple Shipments to the Same Warehouse at Once

- 1) Enter your first reference number, hit search and allow time for it to populate.
- 2) Once populated, enter the number of pallets for that shipment.
- 3) Confirm pallet count is correct
- 4) Go back to the search bar for your second shipment. Hit search and allow system to populate.
- 5) Repeat as many times as you need.

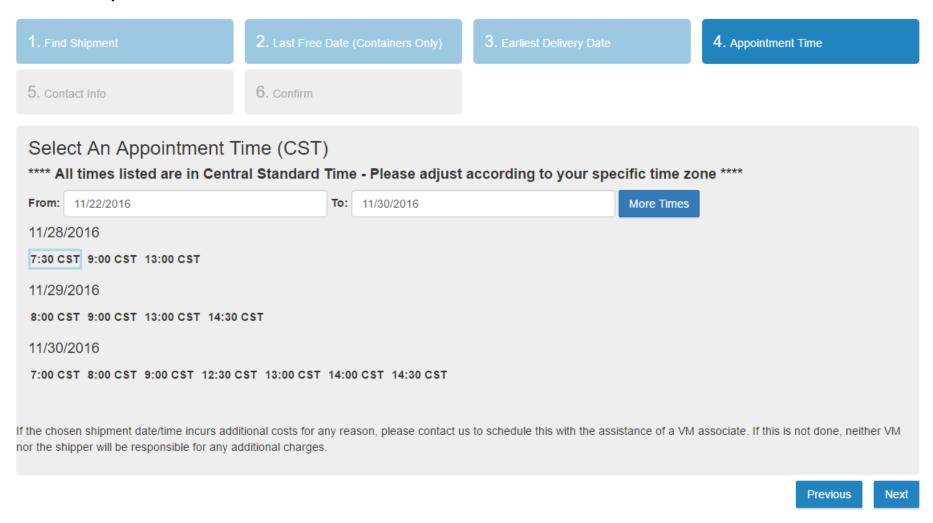


Earliest Delivery Date

This page will allow you to select which date or time frame you would prefer to deliver your shipment. Select your first preferred day to deliver.



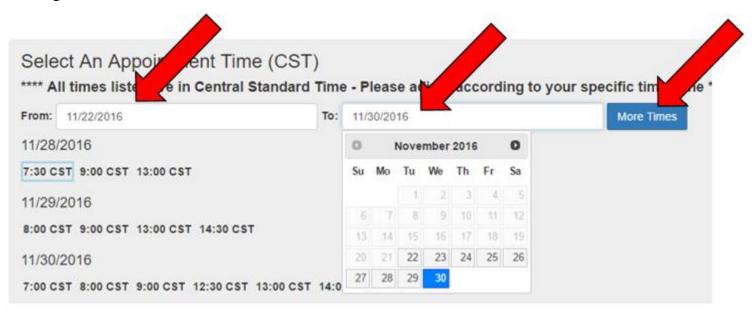
Select your date and time.



**All times are listed locally.

No Dates/Times are Available

Simply adjust your date range if you do not see any appointments available. Once you have your desired date range, refresh your array by selecting "More Times."



If you do not see the date and time that you prefer, then we are full during that time. Please select another option.

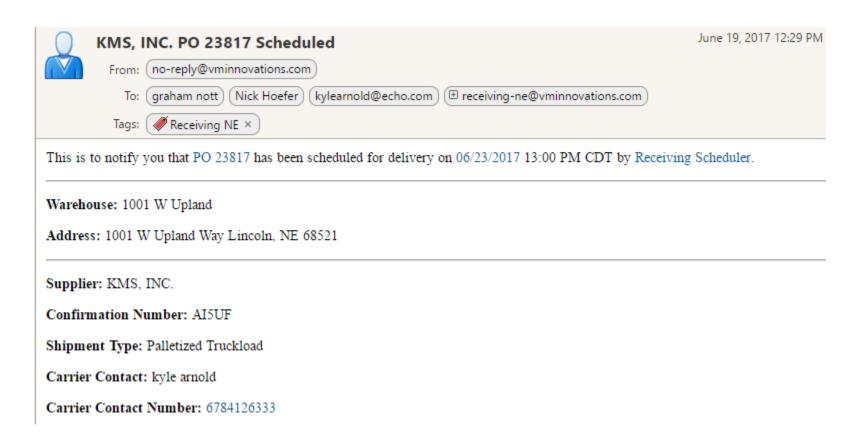
Contact Information

Enter in your contact information in case we need to reach you regarding the shipment that you scheduled. A valid e-mail is required and will be what our system uses to send you a confirmation e-mail regarding the scheduled shipment.

| 1. Find Shipment | 2. Last Free Date (Containers Only) | 3. Earliest Delivery Date | 4. Appointment Time |
|-------------------------------|-------------------------------------|---------------------------|---------------------|
| 5. Contact Info | 6. Confirm | | |
| Contact Information | | | |
| Graham | | | |
| Carrier/Broker Name: | | | |
| VM Innovations | | | |
| Phone Number: | | | |
| 402-444-4444 | | | |
| Email: | | | |
| graham.nott@vminnovations.com | | | |
| | | | |
| | | | Previous Next |

Confirmation

Please ensure to save your confirmation number. It is e-mailed to you as soon as you have hit the final submission button. That is to be presented by the driver upon time of delivery. If you reschedule, you will need a new confirmation number. If you do not receive a confirmation number, your shipment was most likely not scheduled. Please reach out to VM if you have any issues.



Frequently Asked Questions

Q: The system is not recognizing my <u>reference</u> numbers. What do I do?

- Ensure that you've attempted to populate the shipment with all available reference numbers including:
 - P.O.#
 - Delivery ID#
 - Tracking # (No dashes or spaces)
 - Pro # (No dashes or spaces)
 - Container #
 - Order #
- Visit our "Request a Reference Number" page and follow the directions on the screen.



Q: My shipment is running <u>late</u>. Who do I contact?

- Visit our "contact" page. Advise of your situation. If we are unable to take in as a work-in, the shipment will need to be rescheduled.

For LTL carriers.....

Q: I have <u>multiple delivers</u> to schedule from several different companies. Do I have to schedule each one by itself?

- No, you can handle all at once. See page 4

Q: I have an <u>existing appointment</u> already and a new shipment has arrived to my terminal. How do I add this new shipment to my current appointment?

- Simply schedule the second shipment during the same date/time. If that option is not available, then that date and time is full. It is imperative that each BOL has its' own appointment with a confirmation code.

Q: The next available appointment is too far out and I need to charge the consignee <u>storage</u>. How do I handle?

Please reach out to us via the contact information on the contact tab. We will try and move something around to bring you in sooner. If you do not advise of this issue beforehand, VM nor the shipper will authorize payment for storage.